

FAQ

COMMON QUESTIONS

IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

WHAT IS THE IN-HOSPITAL CREDIT?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. *This credit can be used for any additional services, excluding the purchase of taxable products. At the end of the plan year, 75% of any unused balance rolls over!

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers our very best price on our hospital's recommended annual primary care.

Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

YOUR EXPERIENCE

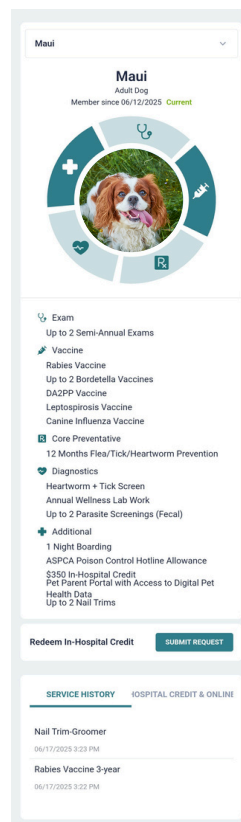
EASILY VIEW YOUR PET'S PROFILE

REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

EASY TO USE BENEFITS

MARKET HUB PARTNERS + PERKS



ALL ABOUT
ANIMALS
PET CLINIC

CANINE PRIMARY CARE PLANS



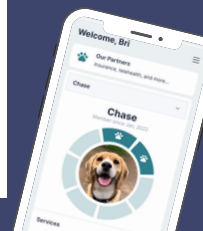
IN A SIMPLE
MONTHLY PAYMENT



SIGN UP TODAY
AND SAVE
DURING YOUR VISIT!

We've partnered with PetCentric Health to bring you a care plan that includes annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign up!

REGISTER AT THE QR
CODE BELOW!



"Pediatric to geriatric, quality care for life"

WHY DO I NEED A CARE PLAN?

Great question! We designed our plans to ensure your pet gets everything they need annually. This is not insurance - we want you to come in and see us! **Our solution:**

- Covers everything we recommend for **a year of preventative care**
- Is **transaction-less in-hospital** for members
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- Is easy to use and **allows you to pay monthly**

Login at: app.petcentrichealth.com/login

PUPPY PLAN



**\$155/
Month**

ADULT DOG PLAN



**\$149/
Month**

SENIOR DOG PLAN



**\$164/
Month**

LARGE DOG PLAN



**\$174/
Month**

PRIMARY CARE PLANS

- Physical Exam
- Rabies Vaccine
- Bordetella Vaccine
- DA2PP Vaccine
- Leptospirosis Vaccine
- Canine Influenza Vaccine
- Flea, Tick, Heartworm Prevention
- Parasite Screening (Fecal)
- Deworming Treatment
- Heartworm + Tick Screen
- Annual Wellness Lab Work
- Groomer Nail Trims
- Garden Suite Stay
- ASPCA Poison Control Hotline Allowance (1)
- Annual In-Hospital Credit*
- TOTAL SAVINGS**

puppy plan < 1 year	adult canine plan 1 year - 6 years	senior canine plan 7+ years	large canine plan > 75 lbs.
unlimited puppy exams	2 wellness exams	2 wellness exams	2 wellness exams
✓	✓	✓	✓
up to 2	up to 2	up to 2	up to 2
up to 4	✓	✓	✓
up to 2	✓	✓	✓
up to 2	✓	✓	✓
9 months included	12 months included	12 months included	12 months included
up to 3	up to 2	up to 2	up to 2
up to 3	puppy only	puppy only	puppy only
adult, senior, large only	✓	✓	✓
adult, senior, large only	✓	✓	✓
up to 2	up to 2	up to 2	up to 2
1 night	1 night	1 night	1 night
✓	✓	✓	✓
\$400	\$350	\$400	\$450
<u>\$425</u>	<u>\$310</u>	<u>\$286</u>	<u>\$295</u>